C9 Track and Trace

Address your Governance, Risk and Compliance today.

Real time tracking of all email interactions from sender to recipient with the highest levels of security, traceability and reporting.

90 DAY FREE TRIAL

Reduce your risk and certify compliance with C9 Track and Trace

Governance, Risk and Compliance affect every part of your business. A key area of focus is your interaction with external parties. The vast majority of this interaction is via email. The NZ Privacy Act is currently being updated and will also be addressing data responsibilities. Any data breach or alterations to your email communications will have a major impact on you reputation and bottom line (GDPR fines are a minimum EU$20million). There have been several instances in New Zealand recently where email invoice details have been fraudulently altered resulting in the loss of millions of dollars (e.g. Emirates Team New Zealand). C9 Track and Trace provides the necessary insight for legal and insurance purposes. Your email needs to be tracked and all interactions need to be logged.

Compliance and Security

C9 Track and Trace employs DKIM which shows the recipient server the message hasn't been altered. In addition, when you're passing email through C9 Track and Trace, it's possible to use SPF to clearly identify that your emails are legitimate, allowing recipients to reject any messages they receive which are spoofing your domain. It also employs opportunistic TLS meaning that the email is sent over a secure line. If malware activity is detected C9 Track and Trace will isolate the sender or sending server / domain and prevent mail delivery for as long as necessary.

Visibility

Authorised administrators can access the original email and see all information related to the message, including the headers. The built-in search function means messages are easy to find, ensuring traceability is achieved with the greatest simplicity. You can see who a message was delivered to, at what time, and to what server, allowing you to meet data security obligations. A must have if you are complying with ISO27001, GDPR and the NZ Privacy Act.

Silent Read Receipts

C9 Track and Trace can silently notify your users of the exact time an email has been opened. These notifications can be sent to any third-party system via an API for logging with other security data. You can also set rules to file receipts in a folder, so you don't need to see them unless there is a query. These read receipts can also be automatically archived. Click receipts are also available so that you can prove a link was transmitted and items such as disclosure statements and attachments were opened.

Read Receipt

Your email:	Re: Art Cumulo9
Was sent to:	lucas.kim@cumulo9.com
On:	30/09/2020 12:43:23
And was viewed on:	30/09/2020 12:54:51

Details about your email   Dashboard   www.cumulo9.com

No need to alter the way your users send emails

C9 Track and Trace is a secure, third-party server with the highest levels of security, traceability and reporting. You do not need to alter the way you send and receive your emails - continue to use your current Office 365, GSuite or Exchange environments and the emails are simply routed through our secure system before they reach the end recipient.

Reporting Dashboard

Monitor the level of interaction with your company's emails, and quickly identify any patterns that raise concerns. The user-friendly GUI tracks all third-party interaction with email, in addition to the simple Office 365 or Gmail reports on what you have sent and received. Administrators can build rules to react to triggers such as specific words, subject lines, attachments and force messages to be dropped or returned to sender.

C9 Track and Trace is easy to deploy either as a hosted service, or within your own email environment. It can connect to your Active Directory and you continue to use your current email platform. It is also extremely economical after the free 90 day trial. Contact us today so we can help you meet these new data obligations.

support@cumulo9.com | +64 9 377 8885 | www.cumulo9.com