

Secure Digital Document Archive & Retrieval



Powered by Therefore™ | Delivered by Cumulo9

Organisations today send millions of important communications every year — invoices, statements, policy documents, notices, compliance records, contracts, reminders, and customer correspondence.

Customers increasingly expect secure, digital-first access to these communications whenever they need them. C9 Archive enables organisations to securely present, archive, and retrieve business-critical documents through a branded self-service experience — reducing operational costs while improving customer service and compliance.

Common Challenges Organisation's Face

- Customers requesting copies of historical documents
- Rising print and postage costs
- Time-consuming manual document retrieval processes
- Limited visibility into what communications were sent and received
- Compliance and audit pressures around document retention
- Disconnected systems and siloed records
- Difficulty delivering a modern digital customer experience

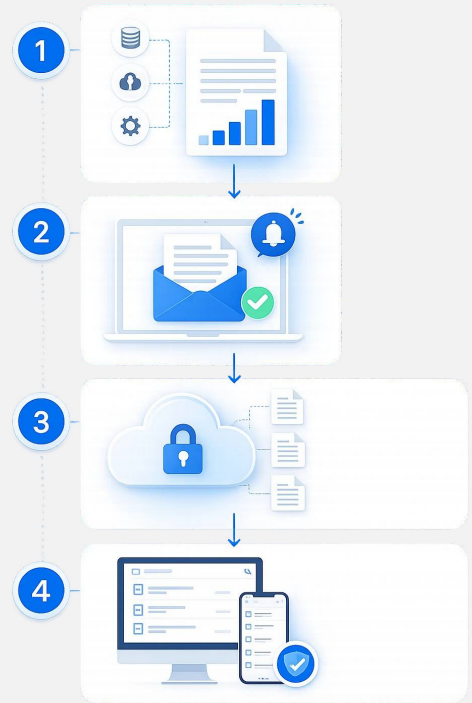
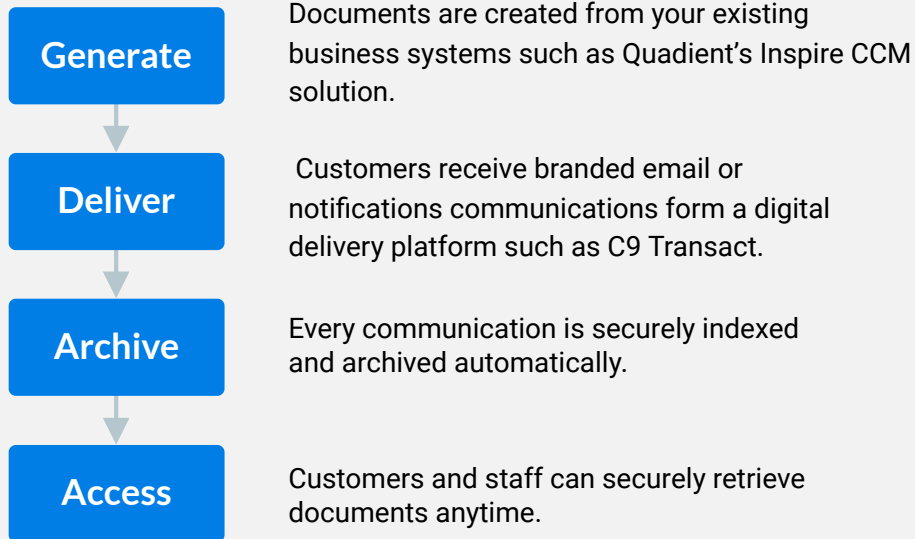
C9 Archive Solves This

C9 Archive is an enterprise-grade archival and retrieval platform trusted by organisations across the world.

The platform securely captures and archives outbound communications while enabling customers, members, or stakeholders to securely access their own documents online through a branded portal experience.

C9 Archive integrates with your existing systems and workflows, allowing organisations to modernise communications without major disruption. Available as cloud, hybrid, or on-premise deployment.

How It Works



Key Features

Secure Archiving

Encrypted document storage with configurable retention policies.

Full Audit Tracking

Track document delivery, access, and retrieval activity.

Self-Service Access

Reduce support calls with customer-accessible document history.

Multi-Document Support

Invoices, statements, notices, policies, contracts, forms, and more.

Branded Experience

Customisable customer portal and communication templates.

System Integration

Integrates with ERP, CRM, billing, finance, and business systems.

Compliance Ready

Supports governance, audit, and record-keeping obligations.

Flexible Deployment

Cloud, hybrid, or on-premise environments available.

Built for organisations that manage high-volume communications, C9 Archive helps reduce operational costs while improving compliance, customer experience, and digital transformation outcomes.

For more information email us: sales@cumulo9.com